THE UNIVERSITY OF HONG KONG

Flow Chart on Handling Request for Advice/Assistance and Complaints on Discrimination/Harassment (on grounds covered under the HKU Equal Opportunity Policy)

Request for Advice/Assistance received by Equal Opportunity Unit

- Explanation of Definitions/Procedures/Options

  - Resolved
  - Complaint in writing
  - Not within remit – referral to other support services

    - Informal Resolution
      - Resolved
      - Not Resolved
    - Formal Procedures
      - Preliminary Inquiry
        - Preliminary Inquiry report considered by President and Vice-Chancellor

          - Matter to be referred to an outside body
          - Investigation by Discrimination Complaints Committee (DCC)
            - Case Dismissed
              - Complaint Substantiated
                - Recommendation of Penalty
                  - DCC Report submitted to President and Vice-Chancellor
                    - Right of appeal under relevant University procedures
              - Complaint Unsubstantiated

Note: This flow chart is for illustrative purposes only. For details, please refer to the University’s Procedures for Handling Discrimination/Harassment Complaints on the EOU website.

Equal Opportunity Unit
Updated on August 17, 2021